

Multi-Factor Authentication (MFA) for Iowa Valley Student Accounts Starts March 1st

NOTICE: Starting March 1, 2022, Ellsworth Community College and Marshalltown Community College will begin enforcing Multi-Factor Authentication (MFA) for all Degree Seeking students (High School students taking college courses are excluded from this requirement). Please read on for additional information.

Multi-Factor Authentication (MFA), sometimes referred to as 2-Factor Authentication, is a login process that requires the user to provide two or more verification factors to gain access to a resource such as an application or online account. Many of you are already using MFA with your online accounts (personal bank and financial sites, Gmail, Facebook, etc.). In today's environment, where ongoing cyber-attacks are the norm, MFA is critical to securing the District's information.

Once enabled, the following systems will require a second factor as part of the login process:

- Canvas
- Microsoft Office 365, including email, Office applications, Teams, OneDrive

The District is using Microsoft's MFA solution. It combines both MFA and Password Reset/Unlock functionality.

If you have not already done so, we highly encourage you to set up your authentication methods before March 1st. Doing so will help ensure a smooth transition and will minimize disruption.

MFA Set Up Guide:

- https://pawpass.iavalley.edu/ICS/Portlets/ICS/Handoutportlet/viewhandler.ashx?handout_id=f2b863b2-e473-43cd-8283-9aed3a6edb39

To set up MFA and the Self-Service Reset Tool:

- Navigate to [PawPass](#) in your web browser.
- Select "Reset your IVCCD Network Password" located along the left side of your screen.
- Select "Register to Use Password Reset".
- Follow the onscreen prompts.

To assist with set up and usage, IT has created some short tutorial videos.

- Multi-Factor Authentication – Account Setup - <https://hml.iavalley.edu/Player/8AjF2AB3>
- Multi-Factor Authentication – Using MFA to Log In - <https://hml.iavalley.edu/Player/h716A4iD>
- Multi-Factor Authentication – How to Change Contact Methods - <https://hml.iavalley.edu/Player/I520cffi>

Please contact our [Helpdesk](#) if you have questions. If you have already set this up, you can disregard this email.

Thank you for working with us to better secure the District and its data.

IVCCD Helpdesk